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Demonstration ATM Web Host

The document describes how to start ATM Web Host demo stand. It includes basic scenarios illustrating how to use expanded ATM capabilities:

- 1. ATM cash withdrawal
- 2. Payment for a service in cash or by bank card
- 3. Authorization in personal area via login and password and access the client information
- 4. Emulation of an abnormal situation. For example, connection failure with processing, printer fault and etc.

Demo stand. Common information

We recommend that you use Internet Explorer, because we haven't tested the demo-stand with other browsers. Before starting the demo stand, please clean the browser's cache (delete temporary files, history and cookies) via the Internet options menu in Internet Explorer.

PIN-code: 1001

Phone number for log-in in the Personal area: +7(911) 111 11 11

Password log-in in the Personal area: Qwe1234\$

SMS-code: 1234

Start the demo stand

To start the demo stand, please open <u>this link</u> in Internet Explorer. **Before starting the demo stand**, please clean the browser's cache (delete temporary files, history and cookies) via the Internet options menu in Internet Explorer.

Errors in starting the demo stand

- If you cannot log in a personal area, make a payment or any other operation, please clean the browser's cache (delete temporary files, history and cookies) via the Internet options menu in Internet Explorer and re-start the demo-stand. If this does not work, please contact technical support at http://digitalbankplatform.com/log_in
- 2. To input the client's information (login, password, payments details) please use the ATM keyboard emulator on the screen, in the top right corner.
- 3. When you log in a personal area please pay attention on password Qwe1234\$ the first letter is uppercase and the next ones are lowercase letters.

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4. After starting the demo stand you access the working area:



If the ATM emulator display does not fit your screen please zoom it in or out it with <CTRL> + mouse wheel, or by pressing <Control> + <-> or <Control> + <+>.

Scenario «Overview ATM Web Host»

| N⁰ | To do | Comments |
|----|--|---|
| 1 | On the main screen of ATM, press the Pay for | Demonstrate payment features |
| | services button. | |
| 2 | Choose the payment method – " <u>In cash</u> " | |
| 3 | Choose the category – "Internet & TV" | After checking the payment details we can |
| | Service provider – " <u>Yota</u> " | add more payments into the shopping cart. |
| | Input the account number – " <u>123456</u> " | |
| | Input the transfer amount – " <u>50</u> " | |
| | Check the details and Confirm the operation | |
| 4 | Confirm transaction | We see the details of two upcoming |
| | Press the " <u>Deposit cash</u> " button. | payments, and total cart amount in the |
| | | shopping cart window. |
| 5 | To deposit money, click " <u>Cash in/Cash out</u> " on | Take the receipt, which contains all |
| | the right. I Click on the banknotes. To place | information about the transactions. |
| | money in the ATM click on the stack of | |
| | banknotes. After inputting the money click | |
| | " <u>Continue</u> " (lower right corner) on the ATM | |
| | screen. | |
| | Confirm the amount – " <u>Next</u> " | |
| | Take the receipt and " <u>Finish</u> " the operation. | |

Scenario "Personal area on the ATM"

| Nº | To do | Comments |
|----|---|---|
| 1 | Click "Card reader" on the right. | Authorization on the ATM with a bank card |
| | Choose the bank card – " <u>Commercial bank</u> " | and PIN-code |
| | Input PIN-code – " <u>1001</u> " | |
| 2 | Look at the bank products list. Check the | We can see all client's products: cards, loans, |
| | balance. | deposits. |
| 3 | Move to the " <u>Timeline</u> " tab | Timeline displays all information about |
| | | transactions in the past: payments, transfers, |
| | | order a new card or changing PIN-code. |

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| 4 | Move to the " <u>My templates</u> " tab | The "My templates" tab shows the |
| | | information about the payments or |
| | | transactions, which were saved as templates. |
| | | Next time the client has no need to re-enter |
| | | the payment details if they don't change. |
| 5 | Press the " <u>Withdraw</u> " button | When the transaction is completed, the ATM |
| | Choose the amount – " <u>50</u> " | prints the receipt. |
| | Click " <u>Cash in</u> " on the right to get the money. | |
| | Then click on the banknotes to take them. Click | |
| | on the card to remove it and finish the | |
| | transaction. | |
| 6 | On the ATM Screen push the "Sign in to your | If a client logs into Personal area with no |
| | personal area" button | presence of bank card, they anyway can get all |
| | Enter the phone number: " <u>+7(911) 111 11 11</u> " | their personal information and pay for |
| | Password: " <u>Qwe1234\$</u> | services. |
| 7 | Look through bank products, timeline and | Client have all information like when logging |
| | templates. | in via the bank card and PIN-code. |
| 8 | Push the " <u>New payment</u> " button | Without the card, the client can pay for |
| | Choose the payment method: " <u>Summer</u> " by | services and make a transaction. |
| | default. | |
| 9 | Choose the category " <u>Communication services</u> " | |
| | Choose the service provider – " <u>Skype</u> " | |
| | Input login – " <u>devtest</u> " | |
| | Input the amount – " <u>10</u> " | |
| | After "Confirm" the transaction. Check details | |
| | and " <u>Pay</u> ". Enter code from SMS – "000000" | |
| | and click " <u>Confirm</u> ". | |
| | Click on the receipt to take it. Then click | |
| | " <u>Finish</u> " on the ATM screen. | |

Scenario "Withdraw via any client's bank products"

| Nº | To do | Comments |
|----|---|--|
| 1 | Click "Card reader" on the right. | Authorization on the ATM with a bank card |
| | Choose the bank card – " <u>Commercial bank</u> " | and PIN-code |
| | Input PIN-code – " <u>1001</u> " | |
| 2 | Look at the list of the bank product. Check a | We can see all client's product: cards, loan, |
| | balance. | and deposit. |
| 3 | Choose a card – " <u>Summer</u> " | Choose another card, not the one, which we |
| | | used to authorize on ATM. |
| 4 | On the setting screen choose " <u>Withdraw cash</u> " | |
| 5 | Choose the amount – « <u>100\$</u> » | As a result we can withdraw cash from any |
| | Input Pin-code - « <u>1001</u> » | client's bank product or any client's bank card. |
| | Click on " <u>Cash in</u> " on the right to get the | |
| | money. Then click on the banknotes to take | |
| | them. Click on the card to remove it and finish | |
| | the transaction. | |